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CIGNA Dental Launches New Web Solution for Claims Submission With Post-N-Track New Service Is Free, Fast and Easy to Use

Plantation, FL – April 14, 2005 -- CIGNA Dental has teamed with Post-N-Track Corporation to provide a new Web solution for the submission of claims. Dentists can now post their claims online for direct delivery to CIGNA Dental, and receive immediate confirmation of receipt. This new Post-N-Track service is offered at no cost to providers in the CIGNA Dental network.

“CIGNA Dental is committed to making the claims process as simple and efficient as possible, and Post-N-Track will help us enhance our electronic claims capabilities and customer service offerings,” said Carlos Ferrera, Vice President of Operations Effectiveness and Quality for CIGNA Dental. “CIGNA HealthCare began using Post-N-Track for its medical claims in 2004 and we expect similar success in facilitating claims transactions with our dental community.”

“We are proud to work with CIGNA Dental,” said G. Allen DeGraw, Founder and CEO of Post-N-Track. “This partnership streamlines the claim submission process and provides improved service to the CIGNA Dental network. We are realizing the full promise of HIPAA, through efficiency and administrative simplification.”

With the Post-N-Track solution, claims are submitted via a secure Web tunnel and delivered directly to CIGNA Dental. Each claim file is treated as a separate transaction that is tracked from pickup to delivery, similar to a package sent by a delivery service. Dentists can check results online with the Post-N-Track Claim Management Center™, including receipt confirmations, acknowledgments, claims status and remittance notices. Post-N-Track also provides automated HIPAA validation for inbound claim files, and converts encrypted responses into human-readable messages for dental providers.

Members of the CIGNA Dental network can enroll online at www.post-n-track.com. Set-up takes less than five minutes, and no special hardware is required.

“Our providers have been asking for a simple online connection for claims submission,” said Ferrera. “Post-N-Track provides easy Internet access to meet that need, along with HIPAA compliance and security.”

About CIGNA Dental

Based in Plantation, Florida, CIGNA Dental meets the dental coverage needs of 11 million members, and the employer needs of more than one-third of all Fortune 100 companies. CIGNA Dental members access care from one of the largest dental HMO and dental PPO networks in the U.S., with more than 73,000 DPPO dentists and 24,000 DHMO dentists.

CIGNA Dental packages dental benefits with medical benefits offered by self-insured employers and regional and national dental insurance carriers and managed care organizations, including CIGNA HealthCare. CIGNA was one of the first insurance companies to offer dental Indemnity - introducing its first plan in 1964. A CIGNA Dental predecessor formed the first Dental HMO in 1974, and in 1984, it became the first national carrier to enter the Dental HMO market.

CIGNA HealthCare, headquartered in Bloomfield, Connecticut, provides medical benefits through managed care and indemnity health care plans, dental coverage, behavioral health coverage, and pharmacy benefits. "CIGNA HealthCare" refers to various operating subsidiaries of CIGNA Corporation. Products and services are provided by these operating subsidiaries and not by CIGNA Corporation.

About Post-N-Track

Post-N-Track Corporation is a Web services and software company specializing in a new generation of Web-based transaction exchange solutions for the transaction-intensive health care industry. Its solutions, available to any health plan, enable direct connectivity between health plans, health care providers, billing entities and other trading partners of any size. Post-N-Track improves health plan operations and achieves efficiency through simple, secure and HIPAA-compliant exchange.

Post-N-Track Corporation, a privately held company, is headquartered in Middletown, Connecticut. To learn more about Post-N-Track, visit the company at www.post-n-track.com or call 860.632.0572.

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